Complaint Register

Division:	Quarry	Location:	Albion Park Quarry

No.	Date Raised	Summary of Complaint	Summary of Action (if any)	Agreed Completion Date	Date of Verification Close Out
QC144	7/9/2026	Complaint received in relation to quarry blasting.	Following further feedback from the complainant, it was confirmed that the complaint was unrelated to Cleary Bros Albion Park Quarry, and was related to other quarries in the local area.	8/9/2026	8/9/2026
QC145	25/9/2026	Community concerns raised in relation to the level of dust from local quarries.	Concerns discussed with management team and quarry workers. Noted the existing controls in place to manage dust, including additional measures employed on windy days.	29/9/2026	29/9/2026
QC146	14/10/2026	Complaint received in relation to quarry blasting and excessive dust.	Cleary Bros did not undertake any blasting activities on the day of the complaint, and as such was likely related to other quarries in the local area. Further details provided on air quality management strategies, and a link to recent air quality monitoring results as requested.	15/10/2026	15/10/2026

CLEARY BROS