

Complaint Register

Division:		Quarry		Location:		Albion Park Quarry	
No.	Date Raised	Summary of Complaint	Summary of Action (if any)	Agreed Completion Date	Date of Verification Close Out		
QC136	17/10/2025	Dust in air on East West Link reducing visibility for vehicles on road	Cleary Bros reviewed dust generating activities on site and diverted water cart to focus on stockpiling area.	17/10/2025	17/10/2025		
QC137	21/10/2025	Complaint received via Shellharbour City Council regarding dust in air caused by local quarries.	Additional water cart has been commissioned to improve dust suppression capability for the warmer months.	29/10/2025	29/10/2025		
QC138	23/10/2025	Complaint received via EPA regarding dust spike from local quarries on 20/10/2025 around 10-11am.	Cleary Bros reviewed real time dust monitoring data for this time period, and did not identify any significant spikes on any monitor for the time period advised.	23/10/2025	23/10/2025		
QC139	17/10/2025	Complaint received via phone regarding dust emissions from surface activities in Stage 7 area.	Site activities reviewed and surface activities postponed until weather improves	17/10/2025	17/10/2025		
QC140	4/12/2025	Complaint received regarding dust impacts to Albion Park Rail residents.	Quarry Manager advised and dust mitigation strategies in Processing Area reviewed.	9/12/2025	9/12/2025		
QC141	11/12/2025	Complaint received regarding dust impacts to Albion Park Rail residents.	Quarry Manager advised and dust mitigation strategies in Processing Area reviewed.	15/12/2025	15/12/2025		
QC142	3/3/2026	Complaint received regarding vibration from blast.	Reviewed results from blast monitors – within approved limits. Agreed to notify complainant by SMS prior to future blasts.	23/3/2026	23/3/2026		
QC143	6/5/2026	Complaint received regarding material tracking on East West Link	Reviewed sweeping locations and schedules. Adjusted locations to target area of complaint	7/5/2026	7/5/2026		

Last updated: 20/5/2026

