

## Complaint Register

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|------------------|---------------|------------------|---------------------------|
| <b>Division:</b> | <b>Quarry</b> | <b>Location:</b> | <b>Albion Park Quarry</b> |
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| No.   | Date Raised | Summary of Complaint  | Summary of Action (if any)   | Agreed Completion Date | Date of Verification Close Out |
|-------|-------------|---|--|------------------------|--------------------------------|
| QC127 | 4/8/2022    | Complaint regarding dust and material tracking at the entrance to the quarry. | Cleary Bros met with the complainant to discuss their concerns. Cleary Bros agreed to increase sweeping of the road in the short term, and have proposed to install a wheel wash on site.        | 10/8/2022              | 10/8/2022                      |
| QC128 | 21/9/2022   | Complaint regarding loose rock dragging out of front entrance (EPA)           | Cleary bros met with EPA representative and explained current sealing works to reduce dust at front entrance. Street sweeper usage increased to minimize loose rock drag-out during these works. | 26/9/2022              | 26/9/2022                      |
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