

## Complaint Register

Division:		Quarry		Location:		Albion Park Quarry	
No.	Date Raised	Summary of Complaint	Summary of Action (if any)	Agreed Completion Date	Date of Verification Close Out		
QC108	12/7/2019	Vibration from blast 15/19 shook 2 houses.	Nil action required – Noise and vibration levels within approved limits.	12/7/2019	12/7/2019		
QC109	18/7/2019	Allegations of damage from blasting on 4/6/19 and 28/6/19	Nil action required - Noise and vibration levels within approved limits.	19/7/2019	19/7/2019		
QC110	23/7/2019	Complaint regarding dust clouds and fallout early in the morning of 22/7/2019.	Investigation identified that dust haze and fallout was unlikely due to Cleary Bros Quarry, as there had been negligible activity at the quarry in the time leading up to the complaint.	24/7/2019	24/7/2019		
QC111	2/8/2019	Complaint regarding dust clouds and fallout early in the evening of 26/7/2019.	Investigation identified that dust haze and fallout was unlikely due to Cleary Bros Quarry, as there had been minimal activity at the quarry in the time leading up to the complaint.	5/8/2019	5/8/2019		