

Complaint Register

Division:		Quarry		Location:		Albion Park Quarry	
No.	Date Raised	Summary of Complaint	Summary of Action (if any)	Agreed Completion Date	Date of Verification Close Out		
QC99	5/7/2017	Follow up - dust generation and dirt trackout around quarry entrance	Dust deposition within license and consent limits adjacent to site access.	5/7/2017	5/7/2017		
QC100	11/7/2017	Noise and vibration from blast 09/17	Nil action required – Noise and vibration levels within approved limits.	11/7/2017	11/7/2017		
QC101	11/7/2017	Dust generation and deposition from quarry to resident in Greenmeadows Estate on 10/7/17. Complaint via EPA	Review of weather station indicates Cleary Bros quarry was not upwind of received on this day. Dust deposition at monitor closest to received recorded 1.8g/m ² /month for the most recent month, below approved limit of 4.0g/m ² /month. No further action required.	11/7/2017	11/7/2017		
QC102	3/4/2018	Noise and vibration from blast 03/18	Nil action required – Noise and vibration levels within approved limits.	3/4/2018	3/4/2018		
QC103	7/6/2018	Complaint from resident related to large visible clouds of dust originating from the drill rig and moving towards residences. Also concerns regarding the adequacy of the existing depositional dust monitors, and the way they are tilting.	Site operations were assessed and in recent months have not caused excessive dust emissions, however this will continue to be monitored on a daily basis. Existing air quality monitoring system will shortly be replaced by real time particulate monitors. In the interim, contractor maintaining dust gauges has been contacted to look at ways to limit these blowing over in high winds.	8/6/2018	8/6/2018		